

June 1, 2018

Final Year of Guaranteed Support for XF Analyzers

In 2006, the world was introduced to the Seahorse Extracellular Flux Analyzer. This instrument soon became a gold standard for mitochondrial research and enabled advancement of the field of cellular metabolism. As these instruments approach their end of guaranteed support date, it is time to move forward to the latest technology for live-cell metabolism measurements and begin the process of retiring the XF series of instruments.

Product or Model Number	Product Description	End of Guaranteed Support (EGS)	Predicted End of Hardware Availability (PEPA)	Predicted End of Cartridge Availability
100736-100 100737-100	Seahorse XF24 Analyzer	12/31/2018	12/31/2020	12/31/2020
100736-101 100737-101	Seahorse XF24-3 Analyzer	12/31/2018	12/31/2020	12/31/2018 (CO ₂ cartridges only)
100900-100 100900-101	Seahorse XF96 Analyzer	12/31/2018	12/31/2020	12/31/2020

Instrument retirement/replacement options

This may be the time to take your technology to the next level. Instrument performance has improved significantly in the recent years. By upgrading to an [XFe Analyzer](#), you'll benefit from superior performance, greater usability, state-of-the-art technology, and lower overall cost of ownership. Agilent can make the transition as easy as possible with our instrument replacement program. [Contact your Seahorse Instrument Product Specialist to learn more about trade-in offers!](#)

Post-EGS support options

Keep your instrument—and your peace of mind. After the EGS date, support is still available; you can access the **Agilent CrossLab - Extended Services** option to keep your instrument running. Agilent CrossLab's Extended Services provide a similar level of service that you enjoyed with Agilent CrossLab Services. **On-Demand** services can also be purchased on a time-and-materials basis.

[Parts for Seahorse XF Analyzers are expected to be available after 12/31/2018 but supply is not guaranteed.](#)

We're here to help.

To discuss your needs and options, please contact your Seahorse Instrument Product Specialist or [fill out this form](#) and your representative will get in touch with you. For further assistance regarding post-EGS support plans, you may also visit <http://www.agilent.com/crosslab> or call (800) 227-9770 (US and Canada).

Thank you for your business. We appreciate your loyalty to Seahorse products and promise to make your experience with Agilent the best it can be—for years to come.